



Performance Report of the PCC and the Police and Crime Plan

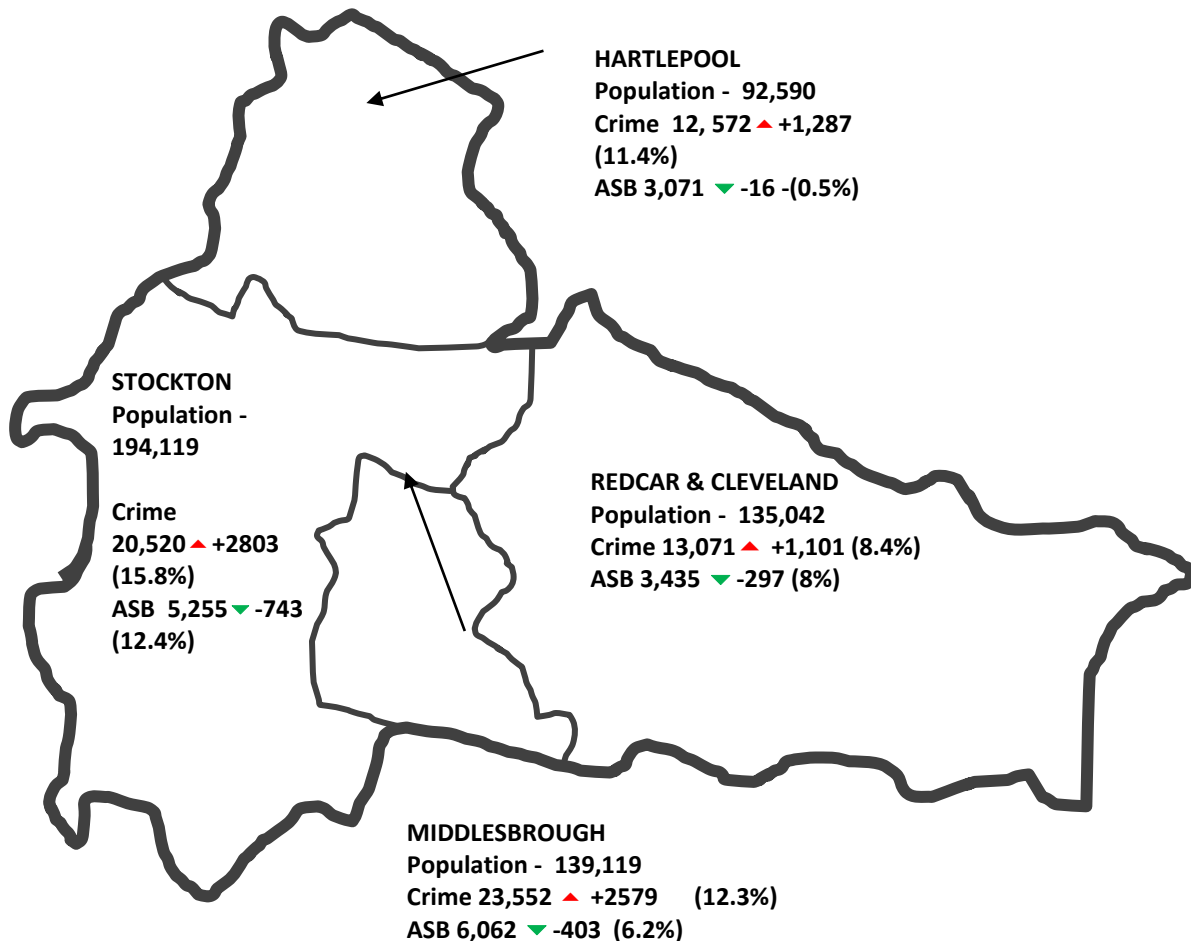
November 2019

This report provides an overview of the current performance of the PCC and his Police and Crime Plan. The information provided is accurate at the time of production. Additional information is also provided to establish the context of information presented and assist the reader in their understanding of the report.

Report prepared by the Office of the Police and Crime Commissioner for Cleveland.

PRIORITY 1 - INVESTING IN OUR POLICE

Outcome – Operation Efficiency and Effectiveness



Source – Cleveland Police (accurate at time of reporting but subject to change) Figures based on totals to end September 2019 and compared with September 2018)

The rolling 12 month trend for recorded crime and antisocial behaviour incidents September 2018 to September 2019 shows that antisocial behaviour continues to reduce in all policing areas and there are increases in recorded crime. The increase in recorded crime is reflected at a national level. Violence and robbery are the main reasons behind these increases which includes malicious communications, harassment and stalking within the violence crime category.

To help tackle crime and to raise awareness of initiatives and crime prevention, the PCC supports a broad range of activities as outlined in his Commissioning Strategy and during his Your Force, Your Voice meetings. Further details of these can be viewed on the PCC's web pages.

Officer and Staff Sickness

Total officer Days lost - Force

Total officer Days lost - Force

Total Days Lost	Current Month			Rolling 12 months		
	August 19	August 18	% Diff	August 19	August 18	% Diff
Force Total	1241	1274	-3%	14761	16661	-11%

Average officer days lost - Force

Average Days lost	Current Month			Rolling 12 months		
	August 19	August 18	% Diff	August 19	August 18	% Diff
Force Total	1.0	1.0	-2%	12.2	13.3	-8%

Total staff days

Total Days Lost	Current Month			Rolling 12 months		
	August 19	August 18	% Diff	August 19	August 18	% Diff
Force Total	724	313	131%	5668	4382	29%

Average staff days lost - Force

Average Days lost	Current Month			Rolling 12 months		
	August 19	August 18	% Diff	August 19	August 18	% Diff
Force Total	1.2	0.7	73%	11.2	10.2	9%

PRIORITY 1 – INVESTING IN OUR POLICE

Independent Custody Visitor Scheme

Quarterly reports are submitted to the Independent Custody Visitor Association (ICVA) for the period 1 August to 30 September the figures are as follows

Custody	Total number of detainees through custody	Number of ICV visits	Total number of detainees in custody at time of ICV visits	Total number of detainees unavailable	Number of detainees observed	Number of detainees offered a visit	Total number of detainees visited
Cleveland	3545	9	132		18	29 (47 offered)	3545

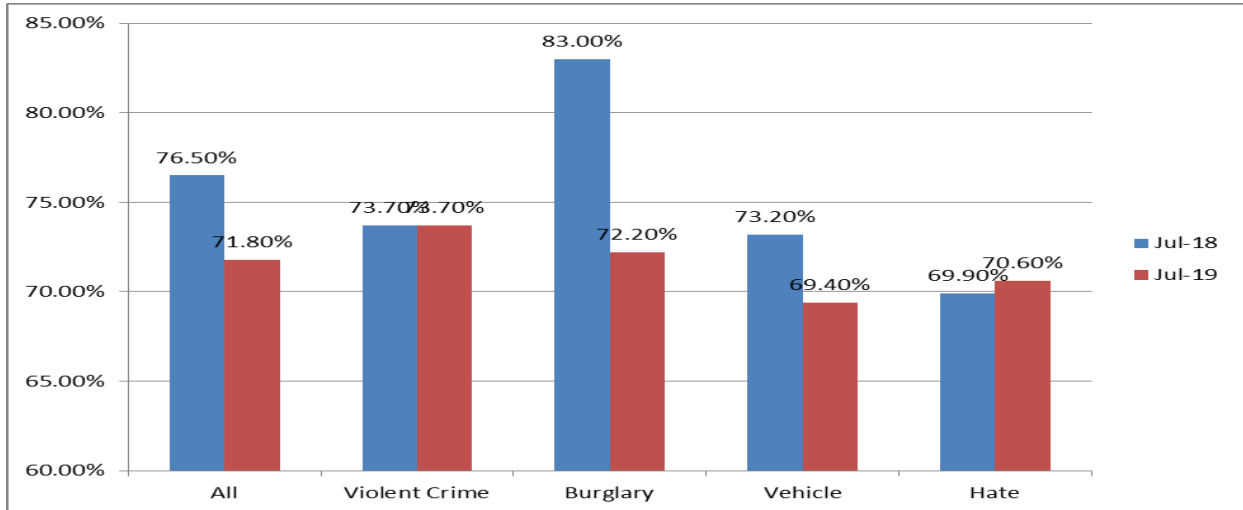
In this period, custody visitors have reported that despite custody being very busy staff were professional and efficient.

PRIORITY 2 - A BETTER DEAL FOR VICTIMS

Outcome - Improved Victim Satisfaction

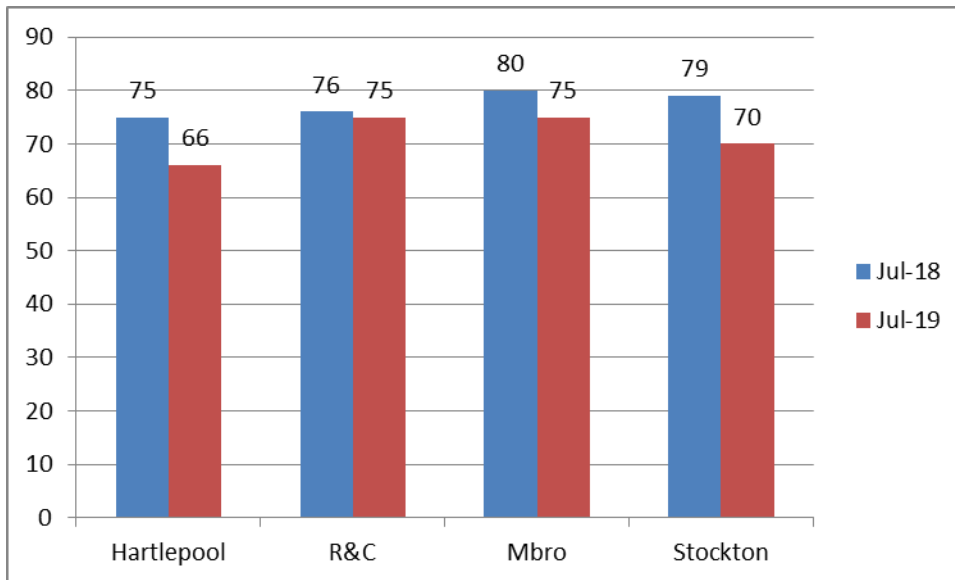
Overall Satisfaction by Victim Type

May 18 – May 19



Source – Cleveland Police

Overall Satisfaction by area July 18- July 19



Source – Cleveland Police

There is no update available on victim satisfaction levels due to the transfer of survey, 12 months ending July provided.

The 12 month rolling performance highlights that the overall satisfaction rate within Cleveland Police is declining. The offence types covered by the survey include; Domestic Burglary, Violent Crime, Vehicle Crime and Hate Crime. This survey was previously mandated by the Home Office, as this is no longer the case consideration is being given to reviewing both who is surveyed and the exclusions that currently apply.

Commitment: Continue to deliver and review our comprehensive Victim Care and Advice Service (VCAS)

The current VCAS contract delivered by Safe in Tees Valley comes to an end on 31 March 2020. To allow for further exploration in terms of future models of working and closer integration across victims services, it has been agreed to extend for a 6 month period from April 2020 – 31 September 2020. This extension will allow pilot/developmental work to take place to inform a future service specification. Pilot/development work will include:

- Based on victim feedback following a number of focus groups, locating a member of VCAS staff within control room to enable VCAS to respond more quickly to our most vulnerable victims of crime and anti-social behaviour.
- VCAS reviewing sexual violence cases to ensure that those who have stated they would like support receive it from the most appropriate service and do not slip through the net.
- Make the offer of support and offer low level crime prevention advice to all victims of burglary who report to Cleveland Police.
- Close liaison with Witness Care Unit to ensure victims of crime going to court have full access and understanding of the victim's services that are available.

Commitment: Further develop Restorative Cleveland and raise awareness of restorative approach opportunities amongst all victims.

Q2 Contract and Performance Meeting were held on 22 October 2019. During this period 16 Victim Initiated Restorative Intervention took place and 43 Offender Initiated Restorative Interventions took place. These ranged from 2 Face to Face Meetings, 26 letters of explanation, 1 recorded message and 18 shuttle mediation.

Commitment: Provide dedicated support for vulnerable victims of anti-social behaviour through the Victim Care and Advice Service.

This commitment is now business as usual. The VCAS service provides support to victims of crime and anti-social behaviour.

Commitment: Continue to commission specialist support for victims of Honour Based Violence, Forced Marriage and Female Genital Mutilation

The Halo Q2 Contract and Performance Meeting was held on 14 October 2019. The total number of new victims engaged with Halo during quarter 2 = 35 with current case load 58 (86 in Q1).

The Halo Contract comes to an end on 31 March 2020. Discussions have been on-going for a number of months with Middlesbrough Council in terms of future co-commissioning opportunities. This has now been agreed and in order for the OPCCs contract to align with Middlesbrough Council's advice is being sought to consider extending the Halo contract.

Commitment: Work with NHS England to monitor and further develop the Sexual Assault Referral Centre and Tees ISVA Service

The current contract with Safe in Tees Valley comes to the end of year two on 31 March 2020. The contract allows for the service to be extended for a further two years which has recently been agreed by all parties (given the new proposed arrangements from 2020, this will be terminated after one year which the provider is aware of).

The VAWG Transformation Fund ends on 31 March 2020. A full evaluation of the VAWG Fund project has been completed, key feedback includes;

- This has been an overwhelmingly positive review; one which finds a satisfactory coherence to the policy, intention, delivery and outcome of the work.
- The reasons behind the project's success include an effective strategic partnership; the provision and promotion of an evidence-based vision; resource input; and the ability to deliver on the proposals.

Commitment: Provide a Whole System approach to Domestic Abuse – working with seven forces in the northern region to share best practice, take account of the independent evaluation and seek sustainable solutions

The OPCC has secured an intern from Teesside University to evaluate the effectiveness of the Open Clasp Coercive Controlling Behaviour Training commissioned through DAWSA and to identify any future training needs for Police Officers – in post until December – final report will inform future decision making in relation to vulnerability training.

DAWSA next steps established, focussing on embedding the MATAC Process – seven force meetings to take place on a bi-monthly basis.

Commitment: Promote the Domestic and Sexual Abuse Champions scheme

Links have been made with Local Authority Domestic Abuse co-ordinators, Cleveland Police and Hestia. Hestia are commissioned by government to put employers at the heart of tackling domestic abuse by providing free, necessary and bespoke tools to recognise the signs and play a role in prevention. It has been agreed that LAs and Police will work to become fully established internally before pushing for champions in external businesses.

Commitment: Continue to support the Cleveland Human Trafficking and Modern Day Slavery Network to ensure awareness raising, co-ordination of activity and victim care pathways are developed.

The OPCC, along with the Anti-Slavery Network together with the Safeguarding Adults Board organised a conference for strategic leads focusing on 'Understanding Exploitation of Tees'. This was arranged to coincide with National Anti-Slavery Day which was on 18 October 2019. Key speakers included SPACE (Stop & Prevent Adolescent Criminal Exploitation) who shared their real life experience of County Lines.

A tees wide victim care pathway has been developed which each of the four local authorities have supported.

A Cleveland Wide Anti-Slavery Strategy has been produced and was presented at the Strategic VEMT and TSAB at end of September for consultation.

Commitment: Together with our Local Authority colleagues jointly commission support services for victims of Child Sexual Exploitation

Work was previously completed during 2018 in relation to joint commissioning of support services for CSE. However, local authorities decided it was not the right time.

On 16th October the Clinical Commissioning Group (CCG) arranged a workshop session to try to understand pathways for therapeutic support for victims of child sexual abuse / exploitation. The purpose being to understand current pathways and understand need / demand to commission jointly in the future. This event covered both Cleveland and Durham areas.

Commitment: Further develop multi-agency safeguarding arrangements

A Domestic Abuse Strategic Planning Event took place on 30 September 2019. The event discussed joint priorities across Cleveland. One of these included the development of a Multi-Agency Safeguarding Hub.

Commitment: Increase awareness and understanding of county lines issues

The first training session on ACES was delivered in early September (5/6th) with further training sessions now arranged scheduled for October through to February 2020.

There will also be a follow up workshop to establish how the training has made a difference to practice. The home office evaluator attended the first day of training and also met with our partners – Cleveland police early intervention team and the Youth offending services.

County Lines training will be delivered by Barnardo's between November and February 2020.

TACKLING OFFENDING AND RE-OFFENDING

Commitment: Take responsibility for criminal justice through the Cleveland and Durham Local Criminal Justice Partnership (LCJP) work with criminal justice organisations to deliver joined-up, integrated service accountable to myself and key professional advisers.

Strategic priority setting has been a key area of activity. Through the Local Criminal Justice Partnership and the Cleveland Reducing Re-offending sub-group, the following priorities have been identified for Tackling Offending and Re-offending:

- Mental health / drugs / alcohol
- Community treatment requirements
- Performance
- IOM governance
- Restorative Justice governance
- Perpetrator programmes

Continued engagement with the Association of Police & Crime Commissioners and Ministry of Justice Probation national working group – providing PCC input to influence the future delivery model of probation services. On 21st October 2019, attendance to a national PCC engagement event hosted by the Ministry of Justice provided further insight into proposed delivery structures, where the PCC will play a key role in facilitating partnership-working to support the integration and delivery of probation services at a local level. An invitation has been extended to the PCC to be involved in the recruitment of the HMPPS North East Regional Director for Probation taking place during November 2019. It is anticipated the successful candidate will be in post by April 2020.

Following the departure of the Criminal Justice Partnership Analyst in August 2019, a recruitment exercise begun in September 2019 to fill this vacant position with interviews taking place on 22/23rd October 2019. Shortlisted candidates from the interview stage will be invited to a test centre to undertake a practical exercise to assess analytical skills. It is expected the recruitment exercise will be finalised by early November 2019 – with the successful applicant taking up post by the end of 2019.

Commitment: Further enhance our integrated offender management approach.

Local analysis of Ministry of Justice data shows that whilst the actual cohort size of offenders are declining, those who are going on to re-offend are doing so at a much greater level in terms of volume of offences – suggesting prolific offenders are becoming more prolific. Through further research and analysis undertaken by the reducing re-offending group this has been re-affirmed and has kick-started discussions about the development of a future IOM delivery model to address the needs of our most prolific and priority offenders – to inform future commissioning priorities and opportunities.

Commitment: Implement the deferred prosecution model to both adult (Cleveland Divert) and young people (Youth Offending Triage Service) – providing interventions as an alternative to prosecutions.

Cleveland Divert - Latest performance information, April 2019 – September 2019 shows that 187 accepted referrals into the scheme, with 75% of cases successfully closed during this time period 'Needs Met'. Work to refine referral processes, performance and outcome data is on-going, and this will be assisted going forward through the development of Power BI tools to track re-offending rates of Divert participants.

A review of Cleveland Divert has support the extension of supporting PCC grant arrangements for a further 12 months to retain a quality service, build a stronger evidence base of 'What Works' and explore future co-commissioning opportunities with new probation structures.

Youth Offending Triage Service – Discussions have taken place with Youth Offending Service leads and police representatives to explore how the youth triage offer can be extended to restorative interventions that are currently delivered by frontline police officers. Collectively it is recognised that there is an opportunity to provide a more structured early intervention offer to young people who are on the 'cusp' of offending behaviour. Initial discussions have gained support from 2 youth offending services to pilot the delivery of restorative interventions in 2020.

Commitment: Improve pathways for offenders to better support offenders in dealing with substance misuse issues, mental and physical health.

The OPCC facilitated a Community Sentence Treatment Requirement (CSTR) Workshop held on 13 September 2019, involving Ministry of Justice, PCC, Police, Probation Services, Court, Clinical Commissioning Groups, Public Health, Mental Health and NHS England representatives. Linking with the Reducing Re-offending Group priorities, the CSTR programme is focused on driving up the use of requirements for Drug, Alcohol and Mental Health in an aim to reduce reoffending and short term custodial sentences by directly addressing the underlying causes of the offending behaviours through individualised treatment programmes. At the workshop partnership agreement was secured to develop a local scheme. Further meeting arranged for 29th October 2019 to process map and identify resource requirements.

The OPCC also met with the Head of Adult Mental Health Services at Tees, Esk & Wear Valley Foundation Trust to develop stronger strategic links and explore future partnership opportunities – regular meetings are to be scheduled.

Commitment: Support public health in implementing a supervised Injectable Opioid Treatment (IOT) Pilot

On 11th September 2019 the OPCC engaged with the Home Office and Public Health England representatives providing update on progress of our local HAT scheme and exploring links with the national HAT working group that has been established by Public Health England to develop national guidance for the implementation of HAT schemes. Supported PCC attendance to 8th October 2019 'We Talk, They Die: Call for Action' Conference.

The OPCC has also secured Teesside University Internship placement to support performance and evaluation of the scheme.

The OPCC has worked with Foundations, South Tees Public Health and Teesside University to develop HAT evaluation protocol.

The HAT media launch took place on 9th October 2019 and attracted wide-scale local and national press, TV and social media attention. The HAT scheme 'go live' date was 15th October 2019 and the first clinic has been held and treatment administered. Links have been established with Glasgow HAT leads to share learning from our implementation experience and the unintended consequences of media attention.

The publication of the Health and Social Care Select Committee Inquiry into Drug Policy acknowledges our local HAT scheme and re-affirms our forward thinking approach to addressing long term heroin dependency.

Commitment: Make use of the Child Exploitation perpetrator research to work with partners to prevent sexual abuse and support perpetrators in their desistance from crime.

Findings from our local Child Exploitation local perpetrator research has been used to shape Home Office research into developing national deterrence measures to prevent on-line offending activity.

Commitment: Enhancing the support available for female offenders and develop a whole system approach to addressing the needs of women in the criminal justice system.

The OPCC has facilitated Improving Outcomes for Females: Criminal Justice Journey – Positive Pathways & Making a Difference partnership conference held on 16th September 2019. Bringing together 100 delegates from a range of sector across Cleveland and Durham, the event highlighted the Whole System Approach to Female Offending that had been developed across Cleveland and Durham through Local Criminal Justice Partnership Structures and promoted the importance of 'Lived Experience' for developing services. Partnership commitments to future working were captured on the day along with event feedback. The event format has been shared with probation colleagues in Wales who are planning a similar event. A follow-up event is planned for March 2020.

The OPCC has supported a funding application by Voluntary Sector partner to the HMPPS fund. If successful, funding will be used to support the continuation of dedicated female offender support post 31st March 2020.

Commitment: Optimising Liaison & Diversion Services, supporting NHS England in re-commissioning a North East Liaison and Diversion Scheme

The OPCC has attended the L&D launch event held on Tuesday 10th September 2019 and secured L&D data to feed into the educating re-offending performance framework.

PRIORITY 4 - WORKING TOGETHER TO MAKE CLEVELAND SAFER

Commitment: working together - Engage in effective collaboration and co-working with community groups and partners

The Early Intervention Youth Fund funds and works with various community, LA and Youth Offending partners. A working group meeting with all partners invited took place in October. This working group agreed a quarterly returns template put forward by the OPCC. This template identifies work being undertaken, numbers and also qualitative work. It will also link with quantifiable outcomes. These will also be delivered in an info-graph. This will allow both OPCC and home office evaluators to see what works, if it doesn't work what changes have been made and outcomes from funded/commissioned work.

A community consultation on serious violence is currently being explored to be implemented before Christmas utilising the outreach workers to ensure the voice of the child

A serious crime conference is being arranged in Hartlepool for the New Year.

Commitment: Work in partnership to tackle all strands of hate crime

OPCC have led on joint work with Stagecoach and Arriva bus companies, in conjunction with Restorative Cleveland, to increase awareness of hate crime with staff and passengers. As a result newly launched Stagecoach buses now all carry advertising on how to report incidents and support services available. Existing buses will also feature this advertising through an upgrade process. Journey assistance cards for vulnerable passengers also now contain victim services and police information and literature has been provided for display internally in offices

As part of Hate Crime Awareness Week the Show Racism the Red Card Wear Red Day was promoted on social media and in force, bake sale raised £173.00 Public facing events took place in towns and on social media. School Liaison awareness raising took place in schools attended by the PCC and promoted on social media

Commitment: Enhancing communication with the public

As part of the summer events and roadshows attendees were asked to complete a Neighbourhood Survey. The results have assisted Cleveland Police in developing a Neighbourhood Policing survey to help ensure public feedback is incorporated in the design of the new model.

Commitment: Create a Citizens in Policing Model

The OPCC met with national Neighbourhood Watch lead to discuss how communities can contribute to local community safety model

PRIORITY 5 - SECURING THE FUTURE OF OUR COMMUNITIES

Commitment: Securing the future of our communities

The early intervention officers and school liaison officers continue to work within schools. They have a staffing change which may impact on their delivery numbers in the short term. These officers were identified as supervisors for the 'violence prevention mentor' scheme funded by EIYF with circumstances changing in the Cleveland Police force, alternatives to this now have to be investigated. A Mentor training package is now being arranged

The OPCC is also working closely with the Chris Cave Foundation supporting them in their implementation of knife crime awareness sessions in schools and colleges

The OPCC is leading/facilitating on future funding opportunities with the following;

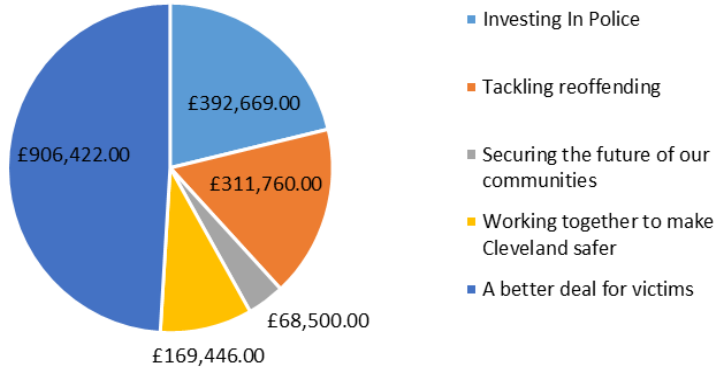
- Safer streets fund-crime hotspots-home office meeting to attend 5th Nov
- Youth endowment funding – for 10-14 year old young people -funding apps in the new year
- From 1st September to 31st October 2019 the PCC has invested over £1,817,951 on commissioned services, £37,500 on 4 Community Safety Initiatives and £2,000 on a Police Property Act charitable project to support communities and neighbourhoods to prevent crime locally, deliver positive diversionary activities for young people and to build community cohesion.

Initiatives supported include:

- a specialist employment agency for ex-offenders across Cleveland who are committed to reducing re-offending by placing people with criminal convictions into meaningful, mentored and sustainable employment.
- Middlesbrough Football Club Foundation Kicks, an initiative that uses football and the brand of a football club to engage 8 to 18 year olds in deprived areas.
- an organisation that take reports of incidents from sex workers and produce anonymised warning which are sent directly to sex workers and front-line support projects throughout the UK via SMS and email.
- a youth club and community facility who provide a safe place for young people to play and socialise whilst aiming to tackle antisocial behaviour.

Details of approved funding applications can be found on the PCC website at: www.cleveland.pcc.police.uk/Decisions/Decisions-of-the-PCC

PCC commissioned services/initiatives by PCC objective
1st September 2019 - 31st October 2019



PCC commissioned services/initiatives by area
1st September 2019 - 31st October 2019

